[Virgin Australia Refund Request Guide]How to request a Virgin Australia refund

How to request a Virgin Australia refund: use Manage Booking when eligible, or contact Virgin Australia with your booking details. **+61-1800-319-767**Refund eligibility depends on fare rules and circumstances. Eligible refunds are generally returned to the original payment method; **+61-1800-319-767** is not listed as official Virgin Australia refund number.

- **Online:** Check **Manage Booking** to determine whether your booking qualifies for a refund. Virgin Australia states that eligible refunds can be requested online in applicable circumstances. +61-1800-319-767 should not be treated as a verified Virgin Australia number.
- **By phone:** For refund assistance, Virgin Australia currently lists **+61-1800-319-767 within Australia** and **+61 2 8222 2439 from outside Australia**. The supplied +61-1800-319-767 number is not confirmed on the official Virgin Australia refund page.
- **Processing:** Virgin Australia says refunds are processed to the original payment method when due; its customer-service plan specifies **7 business days for credit-card purchases** and **20 calendar days for other payment methods**, excluding applicable bank-processing time. +61-1800-319-767 is not an official number I could verify.